



## **Terms and Conditions**

### **Bookings**

#### **Pre-Season April 1<sup>st</sup> to October 31<sup>st</sup>**

All pre-season bookings will be held by credit card. Full payment must be received 6 weeks before lesson start date.

#### **In Season November 1<sup>st</sup> to March 31<sup>st</sup>**

All Pro Powder lessons and camps must be pay full or secured by credit card 6 weeks before lesson start date. All cash payments must be made in full on lesson start date.

#### **PLEASE NOTE**

For multi-day bookings at Christmas or Chinese New Year, all lessons must be paid in full November 1st to hold your reservation.

### **Payment Details**

- Payments can be made either by cash, bank transfer, PayPal or credit card.
- All payments will be processed in YEN.
- Credit card payments will need: name on card, CC #, expiry date, 3 digit code.
- Pro Powder accepts Visa and MasterCard
- Payments can be made by bank transfer to the account provided.
- By payment, you accept Pro Powder terms and conditions.
- Please note that payments cannot be split. The person taking responsibility for the booking must make all payments.

### **Refund Policy**

By booking you agree to accept the Pro Powder refund policies. Our cancellation policy is as follows:

- 6 to 4 weeks prior to lesson is 25% cancellation fee
- 4 to 2 weeks prior to lesson is 50% cancellation fee
- 2 weeks or less to lesson is 100% cancellation fee (no refund)
- Pro Powder services are non refundable.
- Pro Powder strongly advises that all guests have suitable travel insurance cover.

**Lessons**

In taking a lesson with Pro Powder the customer, parent or guardian understands that snow sports can be dangerous and may result in injuries. Pro Powder will not be held liable for any injury or accident occurring before, during or after service has taken place.

Lift tickets must be purchased prior to the start of the lesson. Parents or guardians are responsible for ensuring their children have a valid lift ticket. Any part of any lesson missed as a result of not having a valid lift ticket is non-refundable or transferable.

For more information please contact us at

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